



Sony Canada Reader Support

Phone: 1-866-962-7669

Website

Chat or Email: <http://esupport.sony.com/CA/perl/support-contacts.pl?mdl=PRS350>

Device FAQ's: http://esupport.sony.com/CA/perl/select-system.pl?model_type_group_id=6

Kobo Help

Email: help@kobobooks.com

Phone: 1-866-204-4714 (US/Canada Eastern Time 8 am-12am)

Internet: <http://help.kobobooks.com>

Amazon Kindle

Internet: <http://www.amazon.com/gp/help/customer/display.html?nodeId=200127470>

The screenshot shows the Amazon.com website's Kindle Support page. The browser address bar displays the URL: http://www.amazon.com/gp/help/customer/display.html?ref=sv_kinh_9?ie=UTF8&nodeId=200127470. The page features the Amazon logo, navigation links for 'Your Amazon.com', 'Today's Deals', 'Gifts & Wish Lists', and 'Gift Cards'. A search bar is present with the text 'All Departments'. The main content area is titled 'Kindle Support' and includes a search bar with the placeholder text 'Search Help: Topic or Keyword'. Below this, there is a section for 'Learn more about the newest Kindles' with links to 'Kindle', 'Kindle Touch', 'Kindle Fire', and 'Compare the Newest Generations of Kindle'. There is also a link for 'Public Library Books for Kindle'. A 'Kindle Support Videos' section is visible at the bottom, with the text 'Learn how to register your Kindle, transfer content via USB, set up Wi-Fi, and more.' The left sidebar contains a 'Topics' section with a list of links: 'Kindle', 'Kindle Keyboard', 'Kindle 2nd Generation', 'Kindle 1st Generation', 'Kindle DX', 'Kindle Books and Other Content', 'Kindle for Mac', 'Kindle for PC', 'Kindle for iPad/iPhone', 'Kindle for BlackBerry', 'Kindle for Android', 'Kindle for Windows Phone', 'Kindle for webOS', and 'Kindle Cloud Reader'. The right sidebar contains a 'Self-Service' section with links: 'Kindle Tools', 'Manage Your Kindle', 'Manage Your Subscript', '1-Click Payment Settin', 'View Digital Purchases', 'View Your Collections', 'Registering Your Kindle', and 'Customer Service For'. A 'Contact Us' button is located at the bottom of the right sidebar.

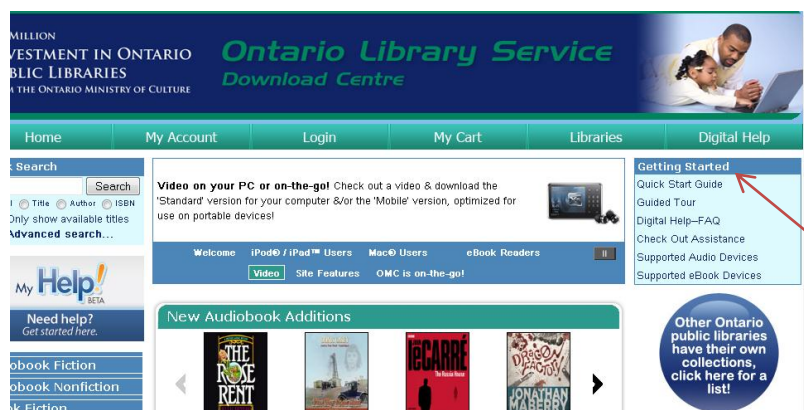


Overdrive Provincial Download Centre

Access via the library website > What We Offer > Electronic Books > eBooks > Overdrive

<http://downloadcentre.library.on.ca/ECBDCFA2-D7F3-4BFE-8BFB-7D213E2A0E4E/10/674/en/Default.htm>

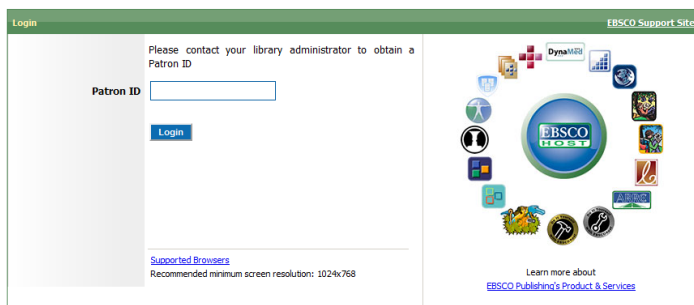
The “Getting Started” features at the right of the Overdrive screen are very helpful.



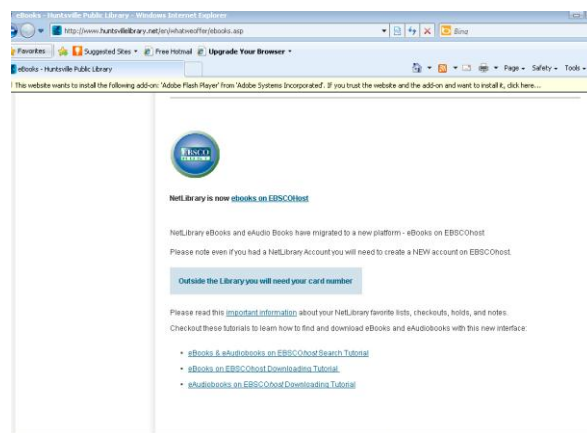
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